

# MID-YEAR SCAM AND CYBERCRIME BRIEF 2025



IN THE **FIRST HALF OF 2025**, THE TOTAL NUMBER OF SCAM CASES **DECREASED BY 26.0% TO 19,665** AND THE TOTAL AMOUNT LOST **DECREASED BY 12.6% TO ABOUT \$456.4 MILLION**

## TOP 10 SCAMS OF CONCERN

	1	2	3	4	5
	PHISHING SCAMS	E-COMMERCE SCAMS	JOB SCAMS	INVESTMENT SCAMS	GOVERNMENT OFFICIALS IMPERSONATION SCAMS
TOTAL NUMBER OF CASES REPORTED	3,779	3,237	2,701	2,698	1,762
TOTAL AMOUNT LOST	\$30.4 MILLION	\$7.6 MILLION	\$59.0 MILLION	\$145.4 MILLION	\$126.5 MILLION
AVERAGE AMOUNT LOST PER CASE	\$8,057	\$2,353	\$21,861	\$53,915	\$71,842
	6	7	8	9	10
	FAKE FRIEND CALL SCAMS	INSURANCE SERVICES SCAMS	SEXUAL SERVICES SCAMS	LOAN SCAMS	INTERNET LOVE SCAMS
TOTAL NUMBER OF CASES REPORTED	1,053	791	553	457	433
TOTAL AMOUNT LOST	\$2.8 MILLION	\$21.3 MILLION	\$1.4 MILLION	\$3.0 MILLION	\$12.0 MILLION
AVERAGE AMOUNT LOST PER CASE	\$2,689	\$27,004	\$2,654	\$6,660	\$27,920

## TOP 5 CONTACT METHODS

Three Meta products (Facebook, WhatsApp, Instagram) remain of particular concern. TikTok, Telegram and Carousell are platforms of concern too – in particular, the number of scam cases perpetrated on TikTok has more than doubled.

1	2	3	4	5
SOCIAL MEDIA	MESSAGING PLATFORMS	PHONE CALLS	ONLINE SHOPPING PLATFORMS	OTHER WEBSITES
1H 2025 5,913 1H 2024 7,726	1H 2025 4,670 1H 2024 8,358	1H 2025 3,204 1H 2024 2,763	1H 2025 1,915 1H 2024 2,922	1H 2025 992 1H 2024 983



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## SCAM VICTIM PROFILE

Most scam victims were aged below 50. An increase in the proportion of elderly scam victims was observed. The average amount lost per elderly victim is also the highest among the age groups.



Youths

### AGES 19 AND BELOW TEND TO FALL PREY TO:

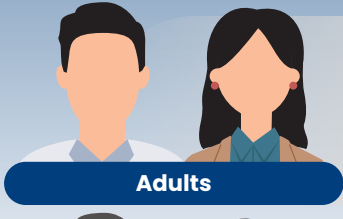
E-commerce scams, Phishing scams, Job scams



Young adults

### AGES 20 – 29 TEND TO FALL PREY TO:

E-commerce scams, Job scams, Phishing scams



Adults

### AGES 30 – 49 TEND TO FALL PREY TO:

E-commerce scams, Phishing scams, Job scams



Young seniors

### AGES 50 – 64 TEND TO FALL PREY TO:

Phishing scams, Investment scams, Government Officials Impersonation scams



Elderly

### AGES 65 AND ABOVE TEND TO FALL PREY TO:

Investment scams, Phishing scams, Government Officials Impersonation scams

## POLICE WORK WITH VARIOUS STAKEHOLDERS TO COMBAT SCAMS



### ENHANCING ENFORCEMENT CAPABILITIES AND EFFORTS

Operationalisation of the Protection from Scams Act on 1 July 2025

Operationalisation of the Anti-Scam Centre's Crypto Tracing Team in March 2025

Co-location of GXS Bank at the Anti-Scam Command since March 2025

Ramped up enforcement efforts on the abuse of local SIM cards for scams



### RECOVERING SCAM LOSSES, ALERTING AND INTERVENING WITH SCAM VICTIMS

Over **\$56.7 million** of scam losses successfully recovered by the Anti-Scam Command

Over **19,800** SMS alerts sent to more than **14,200** victims with over **\$145 million** of potential losses averted

More than **560** proactive joint interventions conducted with over **\$33.7 million** of potential losses averted



### PUBLIC EDUCATION EFFORTS

ScamShield suite of anti-scam resources (e.g. 24/7 ScamShield Helpline 1799)

Anti-scam publicity via targeted media campaigns

Tapping on government, community and industry partner networks to co-create and amplify anti-scam initiatives to reach out to different population segments

Cyber Guardians on Watch and Cyber Crime Prevention Ambassador Initiatives

## PUBLIC VIGILANCE IS ESSENTIAL IN SAFEGUARDING AGAINST SCAMS

### ADD

...ScamShield app and enable security features such as two-factor authentication (2FA)

### CHECK

...for potential scams signs and trends with legitimate sources and verify with people you trust whenever you are in doubt

### TELL

...authorities if you encounter scams and share the latest scam alerts with friends and family

A **DISCERNING PUBLIC** IS THE **FIRST LINE OF DEFENCE** AGAINST **SCAMS**



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